



<https://jobtalent.jobcitylive.com/job/amazon-recruitment-2023-customer-care-agent/>

## Amazon Recruitment 2023 – Customer Care Agent

### Job Location

Kolkata, West Bengal, India  
Remote work from: India

(adsbygoogle = window.adsbygoogle || []).push({});

### Base Salary

Rs. 20,000 - Rs. 22,000

### Qualifications

Graduate

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});  
(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## Amazon Recruitment 2022

Customer Care Agent job notification has been published in Amazon.

The primary role of a Customer Care Agent is to provide excellent customer service to help meet the needs of customers. This includes responding to customer inquiries and providing efficient, accurate solutions to their problems. A Customer Care Agent should strive to build relationships with customers by creating a positive and friendly experience.

### Jobs Near Me

Additionally, Customer Care Agents are expected to stay up to date with product information and changes in order to provide customers with the most accurate and up-to-date information. They must also remain professional and maintain effective communication in all interactions. Additional responsibilities may include investigating customer complaints, providing feedback to management, and helping to resolve conflicts.

(adsbygoogle = window.adsbygoogle || []).push({});

## Amazon Careers

### Hiring organization

Amazon

### Date posted

December 30, 2022

### Valid through

30.06.2023

APPLY NOW

A Customer Care Agent is responsible for providing excellent customer service in a timely, efficient manner. This role involves responding to customer inquiries via phone, email, and other channels, as well as providing support and troubleshooting to resolve customer issues. The Customer Care Agent must have strong communication skills, be able to think and act quickly, and be knowledgeable of the products and services offered by the company. The Customer Care Agent must also have a good understanding of customer service principles and practices, as well as being well-versed in the company's policies and procedures. Additionally, the Customer Care Agent should have a positive attitude and be capable of building relationships with customers.

**Important Links** **Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});