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Flipkart Recruitment 2023 – Jobs Alerts – Call Center Representative Post

Hiring organization
Flipkart

Job Location

Kolkata, West Bengal, India
Remote work from: India

Date posted
May 10, 2023

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Valid through
31.12.2023

Base Salary

Rs. 12,000 - Rs. 16,000

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Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

We are seeking a customer-focused Call Center Representative to join our team at Flipkart. As a Call Center Representative, you will be responsible for interacting with customers to provide information, resolve issues, and maintain customer satisfaction. The ideal candidate must possess excellent communication and problem-solving skills, as well as a strong commitment to customer service.

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Responsibilities:

- Answering customer inquiries through inbound and outbound calls, emails, and chat messages
- Resolving customer issues in a timely and efficient manner
- Maintaining accurate and up-to-date customer records in our database

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Skills:

- Excellent communication skills, including the ability to effectively convey information and listen actively to customers
- Strong problem-solving skills and the ability to think critically
- Good multitasking and time management skills to handle multiple customer inquiries at once

Important Links **Find the Link in [Apply Now](#) Button**

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