Infosys Recruitment 2023 – Work From Home – Senior Process Lead Post

Hiring organization
Infosys

Job Location
Bengaluru, Karnataka, India
Remote work from: India

Date posted
December 26, 2022

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Valid through
30.06.2023

Base Salary
Rs. 28,000 - Rs. 32,000

APPLY NOW

Qualifications

Bachelor Of Commerce

Employment Type
Full-time

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Description

Infosys Jobs For Freshers

Senior Process Lead job notification has been published in Infosys. Experience and freshers both candidates can apply for this job.

Organization Name: Infosys

Post Title: Senior Process Lead

Job Location: All India

Application Fees: Not Mentioned in Official Website

No Of Vacancies: 1+

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Responsibilities

1. Operations: Play its role and beyond in successful and timely execution of projects and activities assigned
2. Quality – Reviews the work completed for accuracy and rework
3. SLA – Ensures that all the required SLA agreed upon are met and plan/propose solutions wherever it necessary to improve them.
4. Training & Certification – Completes trainings on time and also provides inputs on the training/ certification methodology to the transition team to ensure right skilling on engagement

5. Work Allocation – Reviews the staffing plan and work allocation plan to achieve production targets
6. Knowledge Management – Review and update the process documents to maintain updated repository of the process(es) docs.
7. Process Reengineering & Optimization – Continuously looking for process improvement ideas. Implements corrective actions based on review, Monitors, and controls billing losses to meet financial objectives
8. Participates in special projects and performs other duties as assigned

Important Links **Find the Link In** [Apply Now]() **Button**

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