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Meesho Recruitment 2023 - Jobs Near Me - Free Job Alert - All India Jobs - Customer Care Executive Post

Job Location

Kolkata, West Bengal, India Remote work from: India

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Base Salary

Rs. 12,000 - Rs. 18,000

Qualifications

H.S Pass

Employment Type

Full-time

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Description

Meesho Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to Meesho customers. This includes answering customer questions, resolving customer issues, and providing feedback to the team on how to improve the customer experience. The ideal candidate will be a highly motivated and customer-focused individual with excellent communication and problem-solving skills.

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Responsibilities:-

- 1. Answer customer inquiries via phone, email, and chat
- 2. Resolve customer issues in a timely and efficient manner
- 3. Provide feedback to the team on how to improve the customer experience
- 4. Stay up-to-date on Meesho products and policies
- 5. Work with other team members to ensure a smooth customer experience

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1. Excellent communication skills, both written and verbal

Hiring organization

Meesho

Date posted

July 7, 2023

Valid through

31.12.2023

APPLY NOW

- 2. Strong customer service skills
- 3. Ability to work independently and as part of a team
- 4. Ability to remain calm and professional under pressure
- 5. Ability to learn new information quickly
- 6. Proficiency in Microsoft Office Suite

Important Links Find the Link in Apply Now Button

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