



<https://jobtalent.jobcitylive.com/job/sbi-jobs-2023-help-desk/>

SBI Jobs 2023 – Help Desk

Job Location

Bengaluru, Karnataka, India
Remote work from: India

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Base Salary

Rs. 20,000 - Rs. 22,000

Qualifications

12th & Graduate

Employment Type

Full-time

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Description

SBI Jobs For Freshers

Help Desk job notification has been published in SBI. Experience and freshers both candidates can apply for this job. so, who are interested for this job, they can submit their CV in the company official website www.sbi.co.in/ and also apply through apply now button.

Organization Name: SBI

Post Title: Help Desk

Job Location: All India

Application Fees: Not Mentioned in Official Website

No Of Vacancies: 1+

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Help Desk Job Responsibilities:

- Provides technical support to users by researching and answering

Hiring organization

SBI

Date posted

December 26, 2022

Valid through

30.06.2023

APPLY NOW

questions, troubleshooting problems, and maintaining workstation and LAN performance.

- Provides answers to clients by identifying problems, researching answers, and guiding clients through corrective steps.
- Improves client references by writing and maintaining documentation.
- Participates in development of client training programs by identifying learning issues and recommending instructional language.
- Accommodates client disabilities by recommending devices and techniques.
- Avoids legal challenges by monitoring compliance with service agreements.
- Improves system performance by identifying problems and recommending changes.
- Updates job knowledge by participating in educational opportunities and maintaining personal networks.
- Accomplishes information systems and organization mission by completing related results as needed.

Skills:

- Problem solving
- LAN knowledge
- Verbal communication
- Operating systems
- Phone skills

Important Links Customer service

Find the Link in [Apply Now](#) Button

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