



<https://jobtalent.jobcitylive.com/job/sbi-jobs-2023-help-desk/>

## SBI Jobs 2023 – Help Desk

### Job Location

Bengaluru, Karnataka, India  
Remote work from: India

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### Base Salary

Rs. 20,000 - Rs. 22,000

### Qualifications

12th & Graduate

### Employment Type

Full-time

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### Description

## SBI Jobs For Freshers

Help Desk job notification has been published in SBI. Experience and freshers both candidates can apply for this job. so, who are interested for this job, they can submit their CV in the company official website [www.sbi.co.in/](http://www.sbi.co.in/) and also apply through apply now button.

**Organization Name:** SBI

**Post Title:** Help Desk

**Job Location:** All India

**Application Fees:** Not Mentioned in Official Website

**No Of Vacancies:** 1+

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### Help Desk Job Responsibilities:

- Provides technical support to users by researching and answering

### Hiring organization

SBI

### Date posted

December 26, 2022

### Valid through

30.06.2023

APPLY NOW

questions, troubleshooting problems, and maintaining workstation and LAN performance.

- Provides answers to clients by identifying problems, researching answers, and guiding clients through corrective steps.
- Improves client references by writing and maintaining documentation.
- Participates in development of client training programs by identifying learning issues and recommending instructional language.
- Accommodates client disabilities by recommending devices and techniques.
- Avoids legal challenges by monitoring compliance with service agreements.
- Improves system performance by identifying problems and recommending changes.
- Updates job knowledge by participating in educational opportunities and maintaining personal networks.
- Accomplishes information systems and organization mission by completing related results as needed.

**Skills:**

- Problem solving
- LAN knowledge
- Verbal communication
- Operating systems
- Phone skills

**Important Links** Customer service

**Find the Link in [Apply Now](#) Button**

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