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SBI Recruitment 2023 – Bank Jobs – Customer Care Associate Posts

Hiring organization
SBI

Job Location

Bengaluru, Karnataka, India
Remote work from: India

Date posted
January 5, 2023

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Valid through
30.06.2023

Base Salary

Rs. 15,000 - Rs. 21,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

SBI Recruitment 2023

A Customer Care Associate plays a key role in providing excellent customer service and support.

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They are responsible for resolving customer issues quickly and effectively in order to ensure customer satisfaction. The primary duties of a Customer Care Associate include responding to customer inquiries via phone, email, and live chat; maintaining customer records; troubleshooting technical and product issues; processing orders and returns; providing product information; and escalating customer issues to the appropriate department.

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SBI Careers

They must also be knowledgeable in customer service best practices and possess excellent communication skills.

Important Links

Find the Link in [Apply Now](#) Button

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